
CTUB

CustomerUserExternalSourceLoginRename

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Contents

1	Description	3
2	System requirements	5
2.1	Framework	5
2.2	Packages	5
2.3	Third-party software	5
3	Usage	7
3.1	Setup	7
3.2	Configuration Reference	7
4	About	9
4.1	Contact	9
4.2	Version	9

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CHAPTER 1

Description

Rename customer users that are sourced from an external source like LDAP.

Information about customer users might be stored in external sources. In that cases the need might arise to change the login. An example is when the first and last name is used as the login name. Especially the last name might not be stable, for example when the customer user marries.

This package provides the console command, Admin::CustomerUser::ExternalSourceLoginRename that helps in switching customer user names. That command triggers the same event as the event that is triggered when an internal source customer login is changed. For example the method TicketCustomerSet() is called for setting the customer user of tickets.

The console command requires that both the old and the new login name are declared in the customer user map.

CHAPTER 2

System requirements

2.1 Framework

OTOBOT 10.0.x

2.2 Packages

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2.3 Third-party software

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CHAPTER 3

Usage

3.1 Setup

3.2 Configuration Reference

No configuration is needed.

CHAPTER 4

About

4.1 Contact

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4.2 Version

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